

Division of Senior Services

Locations

Administration Office

810 Datura Street, Suite 300
West Palm Beach, FL 33401
Tel: (561) 355-4746

North County Senior Center

5217 Northlake Blvd.
Palm Beach Gardens, FL 33418
Tel: (561) 694-5435

North County Adult Day Care

5217 Northlake Blvd.
Palm Beach Gardens, FL 33418
Tel: (561) 694-5440

Mid County Senior Center

3680 Lake Worth Road
Lake Worth, FL 33461
Tel: (561) 357-7100

Mid County Adult Day Care

3680 Lake Worth Road
Lake Worth, FL 33461
Tel: (561) 357-7101

West County Senior Center

2916 State Road #15
Belle Glade, FL 33430
Tel: (561) 996-4808



Palm Beach County
Board of County Commissioners

Division of Senior Services (DOSS) is funded by the Palm Beach County Board of County Commissioners, the Area Agency on Aging, Palm Beach/Treasure Coast, Inc. (AAA) and Florida Department of Elder Affairs (DOEA) for individuals who are age 60 or older.



Palm Beach County
Department of Community Services

Division of Senior Services



Case Management

West Palm Beach
810 Datura Street
West Palm Beach, FL 33401
561-355-4740

Belle Glade
2916 State Road 15
Belle Glade, FL 33430
561-996-4818

Division of Senior Services

DIVISION OF SENIOR SERVICES

DOSS has a long standing commitment to our mission which is to provide accessible and high-quality services to help seniors sixty (60) and older attain optimal independence and promote quality of life for seniors and their caregivers.

DOSS has over thirty-one (31) years of experience helping the senior community. DOSS has been the designated lead agency to administer programs for the elderly by the Area Agency on Aging, Palm Beach/Treasure Coast, Inc. for over twenty-four (24) years. DOSS administers a comprehensive continuum of programs to over 5,000 seniors annually.

DOSS consists of sixty-seven (67) employees who include Case Managers, Outreach Workers, Nutrition Coordinator, Meal Site Managers, Senior Community Center Managers, Management and Fiscal staff.

DOSS Case Management allows for your choice of seasoned Case Managers, all of which possess a Masters or Bachelors Degree.

DOSS is conveniently located with two (2) Case Management offices, one in West Palm Beach and one in Belle Glade.

Case Management staff is bilingual in Creole, Italian, Spanish and English. DOSS is opened Monday to Friday 8:00 am to 5:00 pm.

IN-HOME SERVICES

Most homebound seniors in need of long-term care services prefer to get help in their home. Experienced Case Managers provide assessments to determine senior's individual needs and coordinate and manage the following in home services:

Homemaker: *light housekeeping, shopping, errands and laundry services*

Personal Care: *assistance with bathing, washing hair and dressing*

Respite Care: *reprieve for caregivers tending for an ill or impaired elder*

Companionship: *in-home supervised socialization*

Chore: *heavy house cleaning*

Pest Control: *rid the house of insects and pests*

Emergency Alert Response: *monitoring by electronic device*

Counseling: *mental health counseling*

Consumable Medical Supplies: *disposable medical supplies and food*

Specialized Medical Equipment: *wheelchairs, hospital beds, etc.*

Skilled Nursing: *medication management, dressing changes, ulcer treatments, etc.*

Attendant Care: *assistance with medically related needs*

Caregiver Training: *educate caregivers on various skills*

Home Modification: *adaptations to increase safety*

Escort: *accompaniment to medical appointments*

Home Delivered Meals: *hot, frozen, kosher, diabetic low sodium, Latin, pureed, breakfast meals, 2 per day. Menu choices available*

Adult Day Health Care: *includes nursing, therapy and transportation*

CASE MANAGEMENT SERVICES

DOSS provides professional home visits. Our caring Case Managers will accommodate your schedule to provide the most convenient time for you. Home visits are conducted to review existing services and arrange additional in home assistance if needed.

Case Managers assure full coordination and linkage of services provided by your choice of over seventy (70) available agencies approved by the State of Florida and local Area Agency on Aging. Case Managers will assist with applications for food stamps and other needed services available in the community.

Case Managers involve, with client's consent, family and caregivers in the client's plan of care. Case Managers assist families and caregivers to resolve the emotional, financial and physical demands of caring for their elder loved ones.

OTHER DOSS SERVICES/PROGRAMS

DOSS provides information and assistance to aid senior residents age 60 and older and their caregivers. DOSS encourages informed choices that enhance quality of life for seniors.

- **Emergency Home Energy Assistance for the Elderly**
- **Grandparents Medical and Dental Reimbursement Program**
- **Outreach**
- **Volunteerism**
- **Nutrition Program**
- **Adult Day Care**
- **Senior Centers**